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| Objective Of The Test |  | Test For Story |
| **Assign New Incidents To Itil User**  Service Provide  User1:Testleaf\_User1 | | Inc New\_02 |

| Step # | Instruction | Expected Result |
| --- | --- | --- |
| 1 | Load Login Page | Load Login Page Successfully.  LOAD PAGE.PNG |
| 2. | Enter Username And Password | Username And Password Successfully.  enter un and pwd.PNG |
| 3. | Login And Load Home Page | Login And Load Home Page Successfully.  **home page.PNG** |
| 4 | In Left Menu Enter Incident In Filter Navigator Search And Click On Assign To Me (Incident->Open – Unassigned | Incident Entered In Filter Navigator Search Field And Clicked Open - Unassigned Successfully.upen-unassign.PNG |
| 5 | Enter The New Incident Number That You Created, In Search Field And Click First Result Match | Number Entered And Click First Result Successfully  CLICK BY 1RESULT.PNG |
| 6 | Change States field to in-progress Assign To Field Click And Select By Down Arrow ‘Itil User’ | Assign Field Click And Select Itil-User Done Successful1.jpg |
| 7 | Click The Update Button And Click ‘Open’ In Left Menu | Update Button Is Clicked Successful update.PNG |
| 8 | Enter The Incident Number And Verify states field and Assign To Field In First Result | Assign To Field Is Verified Successfully  verify update.PNG |

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| Comments |  |
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| Result | Passed |  |
| Failed |  |